For convenience, and due to how lengthy and complicated a complete creation of a Github student account and Heroku account for the customer is, we simply created a customer email that the customer can temporarily use while we prepare the video and documentation needed to create a smooth transfer to an actual account hosted by the customer rep.

The customer, Judith, discussed with us who exactly the customer rep will be may change during the semester. Therefore, we decided to just create this account for the organization because:

1. It’s a lot easier to introduce and explain while we are still finalizing the application for Sprint 3 and beyond. It’s more convenient as of the present day.
2. The steps needed to take to fully transfer the app and NOT have the customer get charged is very lengthy, takes a lot of time.
3. **Helps solve the ambiguity of why may assume the role of customer rep in the organization.**
   1. **It would be hard for another customer rep to assume control while the former customer rep is busy or unavailable.**

We hope these decisions provide clarity and not violate our credit.

Gmail details (THIS IS WHAT CUSTOMER REP OWNS. Customer rep is whoever assumes the responsibility in the organization):

email: appsoportaltemp@gmail.com

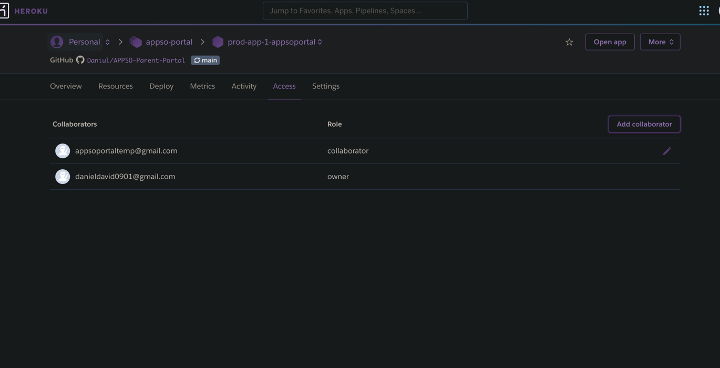
pass: C&Ux5ATsS%ZSnj

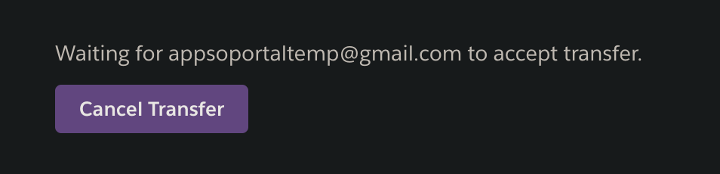
Heroku account details (where the app will be hosted):

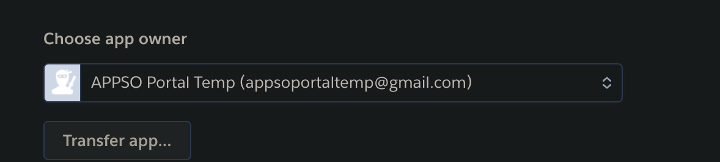
email: appsoportaltemp@gmail.com

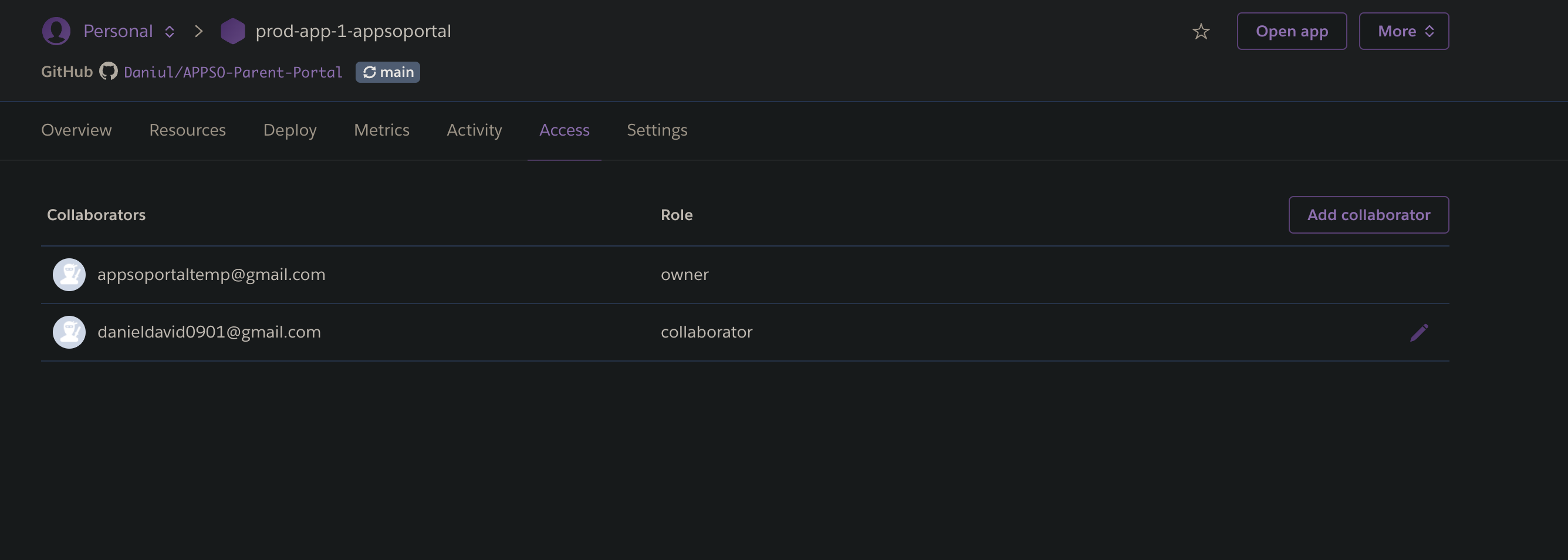
pass: yHf%#Hq4s!L6jV

We followed the following documentation to transfer apps: https://devcenter.heroku.com/articles/transferring-apps









Production link to be given to customer:

https://prod-app-1-appsoportal.herokuapp.com/

Now the customer can use the heroku credentials provided here (until November 28th, by then we have documentation for transfer), to access the production app.